

Rosewood News – April

The Monthly Resident, Family and Staff Newsletter

Message from the Executive Director- Karima Kassam

As we welcome April, I want to extend my sincere thanks to our residents, families, and staff for the compassion, patience, and teamwork you show every day. This spring season brings renewal and fresh energy, and we look forward to enjoying brighter days, meaningful activities, and continued connection at Rosewood Manor.

With the upcoming Easter weekend, I would like to extend warm wishes to you and your families. Whether you are celebrating Easter or simply enjoying some well-deserved time with family and loved ones, thank you for the care, compassion, and dedication you continue to show every day. Your commitment does not go unnoticed, and it truly makes a difference.

I'd like to thank all the volunteers who spend their time at Rosewood Manor as we celebrate Volunteer Appreciation Week and the International Year of the Volunteer. Also, please take the time to complete the Resident and Family satisfaction survey so that we can ensure we are providing the best care possible for your loved one. Thank you for being such a caring and supportive part of the Rosewood Manor community.

Meetings this Month

Resident Council

Tues., April 7th at 1:30

Food Committee

Tues., April 28th at 10:00

Dates to Celebrate

April 3-6

Easter Weekend

April 19-25

Volunteer Appreciation Week

Family Group Meetings

Meetings are held quarterly (Feb, May, Aug, Nov) on the 3rd Tuesday of the month at 3:30pm.

Next meeting: Tues., May 19 at 3:30 in the Roseroom & via Zoom.

The meeting is facilitated by the Executive Director, and the management team is present to provide department updates and to answer general questions.

Resident Programs & Events

Please see the program calendars for a list of all programs & events. Calendars are posted in resident areas and available online www.rosewoodmanor.org. The program calendar may be subject to change. \$= optional program at a cost.

Pub & Entertainment main lounge Fridays @ 1:15



April 10th Pub with Brian Zalo \$

April 17th Pub with Susan

April 24th Pub with Bobby Bacchus \$

Also, the Bar is open Wednesdays 4:00-4:30 for a before dinner drink. (\$ -beer, wine, highballs)

Birthday Parties

Main Building

Tues., April 21st @ 1:15

In the main lounge

Music with Dave, Cupcakes

Special Care Unit

Tues., April 7th @ 1:30

Music with Johann, Cupcakes



Special Events this Month

Wed., April 1st at 1:15

Richmond Singers Ensemble Spring Concert

Sun., April 5th at 1:15

"Easter Social" and music with Dave



Tues., April 14th @ 1pm

Mike's Critters Animal Show \$

Join this interactive show. Pet and view an exotic collection of fuzzy and not so fuzzy animals

Wed., April 15th @ 1:15

Richmond Christian School Gr 12 service class "Show & Tell"

Fri., April 17th @ 1:15

RCS Gr 12 service class

Pub, talent show and Music with Susan

Sun., April 19th at 1:15

MET conservatory music leaders

piano concert

Worship Gatherings and Fellowship

In the Main Lounge

Thurs., April 2nd and 23rd @ 10:00 Christian Fellowship
(English & Chinese groups)

Sat, April 4th 4:00 WORD fellowship

Sat., April 11th @ 10:00- Caanan Church Choir

Sat., April 18th @ 10:00- Richmond Bible Baptist Church

Sun., April 26th @ 1:15 Richmond Chinese Alliance Church

Thurs., April 2, 9, 16, 23, 30 @ 3:30* Hymns with Herb

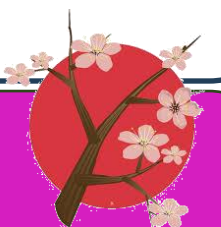
*note April 23 will start at 3:15 and end at 4:15

Cherry Blossom Festival

March 27- April 12

Japan's cherry blossom festivals are a centuries-old tradition. When the cherry blossoms are in bloom, they are celebrated with picnics, parties, sake, and viewing parties.

Join us April 1st for the Richmond Singers ensemble spring concert and Cherry Blossom tea.



Resident, Family/Visitor & General Information

Building updates

Upcoming projects:

Main building roof
Cameras
Wi fi
Floor replacement- 2nd floor dining room and lounge area
Skylight replacement
Water storage tank replacement

New Physician

We welcome a new physician to the Long-Term Care Initiative (LTCI) group. Dr Merchant will be starting with us in April. She will be taking over medical services for some of our residents currently under the care of Dr J. Hsu.

Maintenance and Clerical Staff Appreciation Day

We will be celebrating our maintenance and admin staff on April 21, 2026. Please take time to thank these staff for their hard work and dedication.

Safety Compass

“The Safety Compass” is a clear, waterproof sleeve attached to residents’ mobility devices. Each tag displays the **resident’s photo, name, and room number**, serving as a secondary identifier during medication administration and personal care. The reverse side of the tag is divided into clearly labeled sections containing critical safety information relevant to both residents and staff. These include:

- **Diet Order** (Top Left)
- **Violence or Responsive Behaviour Risk *Purple Dot*** (Top Right)
- **Mode of Transfer** (Bottom Left)

By placing this information directly at the point of contact, staff can immediately adjust their approach without needing to leave the resident to seek information elsewhere. This promotes:

- Proactive de-escalation and prevention of responsive behaviors
- Reduction in musculoskeletal injuries through proper transfer techniques
- Prevention of adverse events related to incorrect diet textures or unsafe transfers
- A gentler, person-centered approach that respects resident needs

Income Tax

All residents must file their 2025 income taxes by April 30, 2026.

Volunteers through the community income tax program are available to assist. These volunteers prepare tax returns for eligible individuals with modest income, a simple tax situation, and who are not able to prepare and file their return themselves. Modest income is \$35,000 for individuals. Please see Louise (social worker) if you need help.

In Fond Memory

Anne Levy

August 5, 1930- March 7, 2026

The next Resident Memorial Service
is
Tues., May 26, 2026, at 1:30
in the main lounge

Resident and Family Satisfaction Survey



Complete the survey by May 1st
QR Code to complete online
or paper copies available at reception

Staff Information and Events

National Volunteer Week **April 19-25, 2026**

National Volunteer Week recognizes and celebrates the contributions of volunteers and their positive impact on society. It highlights the value of volunteers and their efforts in building stronger communities.

Rosewood Manor has over 100 volunteers who volunteer their time as program assistants, church services, 1:1 visitors and board members.

All Rosewood Manor Volunteers are invited to the Annual
Volunteer Appreciation Dinner
Thursday, April 23rd
6:00-8:00pm

Welcome our New Staff **Building Services Manager**

Elef Thomas
Starting April 7th

Elef brings a strong background in building maintenance within long-term care. Elef has worked in this field as a Director of Maintenance since 2000, and we are very happy to welcome him to our Rosewood Manor team.

Maintenance and Clerical Staff **Appreciation Day**

Tues., April 21st at 2:30
In the roseroom
All staff are invited to
“Celebrate with Cake”

Newsletter is available on the website www.rosewoodmanor.org Copies are also available at reception

Guest Wifi: RM-Guest Pw: RWM-W00d!

Territory Acknowledgement: *We acknowledge that we live & work on the traditional unceded homelands of the Coast Salish peoples & Musqueam Nation.*